

DIRECTIONS FOR ISSUING PUBLIC NOTICE & CERTIFICATION

Notice shall be provided as soon as possible, but **no later than 30 days** after the system learns of the violation. Notice shall be repeated at least every 3 months for as long as the violation continues. Complete the public notice on the reverse side/following page by filling in the blanks and delivering the notice in accordance with the appropriate methods listed below. The language in *italics* on the public notice is **mandatory** and must remain unchanged. The water system must retain the public notice and certification page on file for 3 years.

Complete this page by filling in the applicable boxes and blanks below. **Submit a copy of both pages** to the address or fax number listed below. To request extensions, limited distribution of notice, or for questions, please call us at (603) 271-2542.

A COMMUNITY water system shall notify each customer receiving a bill and the owner of any other service connection through which water is delivered to the public in such a manner that is calculated to reach all persons served by the system, by using *at least one* of the following forms of delivery.

Please check all that apply:

- Mail delivery
 Door to door delivery

IF other persons regularly served by the system would not normally be reached by the methods described above (such as apartment complexes, hospitals, schools, etc.), the water system shall also use *at least one* of the following methods.

Please check all that apply:

- Publication in a local newspaper or newsletter distributed to all persons served by the system.
 Delivery of multiple copies for distribution by customers that provide the water to others, such as apartments building owners, schools, or large private employers.
 Posting in public places served by the system. [Posted notices must remain in place for as long as the violation persists, or 7 days, whichever is longer.]
 Posting on the internet or email broadcast to all persons served by the system.
 Delivery of one or more copies to community organizations.
 If serving a consecutive system, delivery to owner or operator of consecutive system.

A NON-COMMUNITY water system shall notify each customer receiving a bill and the owner of any other service connection through which water is delivered to the public in such a manner that is calculated to reach all persons served by the system, by using *at least one* of the following forms of delivery.

Please check all that apply:

- Mail delivery
 Door to door delivery
 Posting the notice in conspicuous locations

throughout the system frequented by persons served by the system. [Notices must remain in place for as long as the violation persists, or 7 days, whichever is longer.]

IF other persons regularly served by the system would not normally be reached by the methods described above (such as hospitals and schools), the water system shall also use *at least one* of the following methods.

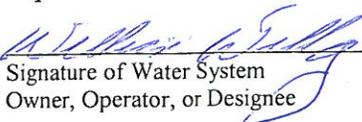
Please check all that apply:

- Publication in a local newspaper or newsletter distributed to persons served by the system.
 Delivery of multiple copies for distribution by customers that provide the water to others, such as schools or large private employers.
 Posting on the internet or email broadcast to all persons served by the system.
 Delivery of one or more copies to community organizations.
 If serving a consecutive system, delivery to owner or operator of consecutive system.

SUBMITTING PROOF OF PUBLIC NOTICE TO DES and CERTIFICATION

Within **10 days** after issuing the notice, the owner of the water system shall provide proof of public notice to DES, which shall include this completed certification page and a copy of each notice that was distributed. If notice was by newspaper, include one of the 3 full pages of newspaper notices or the tear sheet with invoice showing print dates.

I hereby affirm that public notice has been provided to consumers in accordance with the delivery, content, and format requirements in NH Admin. Rule Env-Dw 800, in the timeline outlined above.


Signature of Water System
Owner, Operator, or Designee

Print Name

William Willey

Water System Name and PWS ID

1351010 Lincoln Water
WORKS

Proof of public notification should be faxed to (603) 271-3490 or mailed to:

Department of Environmental Services
Drinking Water and Groundwater Bureau - DBP/SWTR Monitoring Section
29 Hazen Drive, PO Box 95
Concord, NH 03302-0095

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Drinking Water Contains High Levels of Disinfection By-Products

NOTICE OF STANDARD MAXIMUM CONTAMINANT LEVEL ("MCL") VIOLATIONS

The Lincoln water system recently violated drinking water standards. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.
(name of water system)

We are required to monitor your drinking water for specific contaminants on a regular basis. The standard for Total Trihalomethanes is 0.080 mg/L. The standard for Haloacetic Acids is 0.060 mg/L. Testing results for the

fourth quarter of 2011 show that our system exceeds the maximum contaminant level
(calendar quarter(s)) (year(s))
for Total Trihalomethanes and/or Haloacetic Acids (circle one or both).

If exceeding for Total Trihalomethanes: The average level of Total Trihalomethanes over the last year was _____ mg/L.

If exceeding for Haloacetic Acids: The average level of Haloacetic Acids over the last year was .064 mg/L.

What does this mean?

This is not an emergency. If it had been you would have been notified immediately. However, *some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.*

Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

What should I do?

It is not necessary to use alternate water; however, if you have specific health concerns, please contact your health care professional. General health related questions may be directed to Dave Gordon of the DES Environmental Health Program at (603) 271-4608.

Steps We Are Taking: We will continue to monitor HAA5, TTHM, & chlorine levels. The byproducts of chlorine can be kept under control by maintaining the least amount of chlorine as possible within regulation. To address these issues, an upgrade to the Water Plant was completed in December. This will allow us better filtration of organic compounds which in turn will stop the production of these byproducts.

We hope that the media upgrade has resolved this problem. For more information, please

contact William Willey of Lincoln Water Dept. at (603) 745-9306
(name of water system contact) (name of system or company) (telephone #)

or P.O. Box 25, Lincoln, NH 03251
(address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.