

# STANDARD PUBLIC NOTICE CERTIFICATION FORM Water Division/Drinking Water Groundwater Bureau



RSA/Rule: RSA 485:43, IV & VII, Env-Dw 800

NOTE: Standard Public Notice Instructions and Guidance and template are found on the pages that follow.

WATER SYSTEM
Public Water System (PWS) Name: Lincoln Water Works: System PWS ID: 1351010
DELIVERY METHOD – CHECK ALL THAT APPLY  Mail delivery  □ Door to door hand delivery  NON-COMMUNITY SYSTEMS may: □ Post the notice in conspicuous locations throughout the system frequented by persons served by the system.
ADDITIONAL DELIVERY METHODS – CHECK ALL THAT APPLY  Posting on the internet or email broadcast  Posting in public places served by the system  Publication in a local newspaper or newsletter distributed to persons served by the system.  Delivery of multiple copies for distribution by customers that provide the water to others, such as apartment building owners, schools or large private employers  Delivery of one or more copies to community organizations  Delivery to owner or operator of consecutive system
DISTRIBUTION DATE(S) November 17, 2017
REPRESENTATIVE COPY OF THE PUBLIC NOTICE IS ATTACHED
CERTIFICATION
I certify that public notice has been provided to all consumers, including consecutive public water systems, in accordance with the delivery, content, format and time requirements of NH Admin. Rule Env-Dw 800.  Signature: Dan Beech Print Name: Print Name: Date: 11-20-17
Circle title: Owner, Operator or Designee

## **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

## **Drinking Water Contains High Levels of Disinfection By-Products**

### NOTICE OF STANDARD MAXIMUM CONTAMINANT LEVEL (MCL) VIOLATIONS

The <u>Lincoln Water Works</u> water system recently violated drinking water standards. Although this is (name of water system)
not an emergency, as our customers, you have a right to know what happened, what you should do and what we are doing to correct this situation.
We are required to monitor your drinking water for specific contaminants on a regular basis. The locational running annual average (LRAA) is determined by averaging all the samples collected at a particular monitoring location during the previous four calendar quarters. The LRAA standard for Total Trihalomethanes (TTHM) is 0.080 mg/L. The LRAA standard for Haloacetic Acid 5 (HAA5) is 0.060 mg/L. Testing results for the
$\frac{\text{Third (3rd)}}{\text{(calendar quarter: 1^{st}, 2^{nd}, 3^{rd}, or 4^{th})}}  \text{quarter of } \frac{2017}{\text{(year(s))}} \text{show that our system exceeded the maximum contaminant level}$
for TTHM and/or HAA5 (circle one or both) when calculating the LRAA.
The LRAA of TTHM exceeded the MCL of 0.080 mg/L at one or more of our system's sampling location(s).
The LRAA was(were)mg/L,mg/L,mg/L,mg/L,mg/L  (fill in LRAA value for each site that exceeded the MCL)
The LRAA of HAA5 exceeded the MCL of 0.060 mg/L at one or more of our system's sampling location(s).
The LRAA was(were)mg/L,mg/L,mg/L,mg/L,mg/L (fill in LRAA value for each site that exceeded the MCL)
What does this mean?
<b>This is not an emergency.</b> If it had been, you would have been notified immediately. However, some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidney or central nervous system and may have an increased risk of getting cancer.
Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.
What should I do?
It is not necessary to use alternate water; however, if you have specific health concerns, please contact your health care professional. General health related questions may be directed to Dave Gordon of the NHDES Environmental Health Program at (603) 271-4608.
Steps We Are Taking: We will continue to monitor & sample on a quarterly basis, and we (describe corrective action such as hiring a consultant, investigating treatment options, etc.)
plan on hiring a consultant to evaluate our source water and treatment options
We anticipate resolving the problem within <u>after further monitoring</u> . For more information, please  Nate Hadaway or (estimated time frame) and information from consultant.  contact <u>Dave Beaudin</u> of <u>Lincoln Water Works</u> at (603) 745-2757  (name of water system contact) (name of system or company) (telephone #)  or Town of Lincoln, P.O. Box 25, 148 Main St., Lincoln, NH 03251  (address)
Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

PWSID: 1351010 Date Distributed: November 17, 2017



# Standard Public Notice Instructions and Guidance Water Division/Drinking Water Groundwater Bureau



### Public Notice requirements may be found in NH Administrative Rule Env-Dw 801.

- Public Notice (PN) must be provided to your consumers as soon as possible, but **no later than 30 days**, after learning that a standard public notice is required.
  - Closed seasonal systems must post Monitoring Public Notices upon reopening.
- The PN must be delivered in a manner calculated to reach all persons served by the water system.
   (Acceptable delivery methods are in Env-Dw 801.08 and 801.11 and listed on the Standard Public Notice Certification Form.)
- PNs must remain posted for as long as the violation persists, or 7 days, whichever is longer.
- Notice shall be repeated every 3 months as long as the violation or situation continues.
- If the system serves a consecutive system, deliver a copy to the owner or operator of the consecutive system for distribution.
- Keep a copy of the public notice and certification page on file for 3 years.
- Request for extension must be in writing prior to 30 day notification period.

#### **PUBLIC NOTICE**

A template for a standard PN is on the following page. The template includes mandatory language in *italics* and additional language for the consumer. You are not required to use an available template but completing all information in the template produces a complete public notice.

On the template enter:

- Public Water System Name and ID the assigned public water system name and ID #.
- Violation or situation Identify violation, situation or contaminant and level detected.
- Date of violation or date sampled
- Population at risk and potential health effects
   (The information may be entered on the template for you, if not it can be found in Env-Dw 804 810)
- Compliance period note the compliance period, month or quarter and year.
- Steps being taken to correct the situation explanation of actions being taken to correct the situation.
- Expected resolution date the date the situation will be corrected.
- Contact information contact name, company, address and telephone number that customers can contact for further information.

If not using a Public Notice template, refer to Env-Dw 801 for mandatory Public Notice content and language.

#### CERTIFICATION

The water system must certify to NHDES that it has complied with the Public Notice requirements.

- Within 10 days of issuing the PN.
- Include a representative copy of each type of public notice distributed.

  (If given in a newspaper, one complete page or a copy of an invoice showing print dates)
- Stating when, where, how and by whom the PN was distributed.

Completing the **Standard Public Notice Certification Form** and submitting it to the Drinking Water & Groundwater Bureau, with copies of the complete **Public Notice**, satisfies the Public Notice Certification requirement.

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